

Hard to be brief. Since June 25th, our Comcast Broadband Internet was down. We called every day to ask what was going on and when service would be restored. Every call except one to cust. service denied anything was wrong. No information could be provided about anything. The whole node was down, for three weeks, 310 modems. It is now restored. We will receive a credit. We have left them for SBC. How could they get away with this for three weeks, no answers, no responses to fixing, no admitting there was even a problem. Something needs to be done about this company/monopoly and its horrific practices. they are getting away with murder.